

Education Rutgers, the State University of New Jersey, New Brunswick, New Jersey
B.A. in Computer Science, Minor in Psychology May 2005
Cumulative GPA: 3.1/4.0

Work Strategic Micro Systems, Wayne, New Jersey
Experience **Network Technician** January 2008 – Current

- Administered multiple servers and networks ensuring optimal performance.
- Provided alternative IT solutions and recommendations for clients' businesses.
- Solved all levels of support and troubleshooting guaranteeing client satisfaction.

Setup Site Inc., North Brunswick, New Jersey
Senior Support Technician December 2005 – January 2008

- Standardized the installation and maintenance of entire servers and network.
- Rectified all levels of customer hosting issues ensuring service satisfaction.
- Designed programs to automate and improve service performance and efficiency.

Dendrite, Piscataway, New Jersey
Quality Assurance Analyst July – August 2005

- Resolved debugging issues of laptops serviced for Pfizer for optimal performance.
- Strengthened specialized section entrusted with final assessment of laptops.
- Formulated and initiated strategies to motivate coworkers' morale and efficiency.

Rutgers University Kilmer Library, Piscataway, New Jersey
Media Center Manager September 2003 – May 2005

- Administered and improved all the operations of university broadcasted programs.
- Handled professors' requests to insure and boost confidence in section's services.
- Managed constant understaffed section, producing effective working environment.

Assistant Manager September 2001 – September 2003

- Clarified and assisted any inquires held by students and professors.
- Measured patrons' satisfaction of services to analyze for improvement in services.
- Calculated weekly statistics to help systemize operations of media services.

Automatic Data Processing, Inc., Livingston, New Jersey
Database Maintenance Specialist August 2004

- Installed vital equipment insuring the stability of tax-related systems.
- Monitored and corrected any programming errors in the databases.
- Reduced the utilization of repetitive processes improving overall performance.

Projects Ebay Clothing Store
Senior Programmer May 2007 – January 2008

- Planned and programmed back end scripting pages to automate shipping process.
- Developed scripts to work with several diverse APIs via one universal interface.
- Coordinated with owner & members new features to constantly improve interface.

Movie Secrets Catalog
Team Project Leader February – May 2004

- Planned and programmed the back-and-front end of a public use database site.
- Coordinated work schedules and priorities of building system among members.
- Marketed and demonstrated database system to potential buyers.

Live Video On-Demand

Project Manager

March – June 2003

- Implemented basic back-end of servers in processing streaming media.
- Utilized various networking protocols in obtaining best theorized performance.
- Tested servers for marked improvement and failure in maximum stress events.

Skills**Programming Languages:**

Advance Knowledge: HTML, C, C++, Pascal, PHP, MS SQL

Knowledge: Javascript, Assembly, Java, ASP, MySQL, Java, AJAX

Operating Systems:

Windows 2000/2003 Server, DOS, UNIX, Linux

Commercial Software:Adobe Photoshop, Adobe DreamWeaver, Microsoft Office, Apache Tomcat,
IPSWITCH IMail, SmarterTools SmarterMail, DeepMetrix LiveStats, Symantec

Backup Exec, Microsoft FrontPage, Microsoft Exchange

Other:

IIS, Active Directory, DNS, DHCP, Windows Streaming Media, FTP

Certificates:

Microsoft Certified Professional (MCP)